

QUALITY POLICY

Stanserv Genuine Services (Pvt) Ltd (SGS) is the leading service provider in Volumetric Calibration, Fuel Management Solutions, Tank/Tanker Cleaning/Degassing, Petroleum Engineering, Fluid Mechanics and Ultrasound (Acoustic) Petrochemical Storage Tank Integrity Testing. Our clientele base includes petroleum, aviation, food, beverage and mining industries. The Organization also specializes in supplying, servicing and maintenance of petroleum and aviation equipment.

SGS is committed to providing services and products which are safe, competitive and satisfying customer expectations. This goal is achievable through adherence to established Quality Management System objectives, striving to meet all our statutory and regulatory obligations, and by fostering a culture that promotes commitment to the Quality Management System within our employees and other interested parties.

In particular SGS is committed:

- To provide services and products that satisfy customer and applicable statutory and regulatory requirements.
- To enhance customer satisfaction through the effective application of the system, including processes for improvement of the system and the conformity to customer and applicable statutory and regulatory requirements.
- To ensure the following-up of customer quality recommendations and concerns and the implementation of recommended actions.
- To take all reasonable steps to eliminate, or otherwise reduce non-conformities on customer, statutory and regulatory requirements that may arise as a result of the activities of the organisation.
- To fulfilling legal requirements of all interested parties, quality regulations, codes of practice and other requirements relevant to the Quality Management System.
- To continual improvement of the Quality Management System (QMS) to reflect any changes in the Organisational activities and/or legislative changes.
- To ensuring that this Quality Policy is communicated, understood, implemented and maintained at all levels within the Organisation and reviewed at least once annually regardless of no changes occurring.

This Policy will be communicated and made available to all relevant interested parties as appropriate.



Z.J. Chitsa
Chief Operating Officer



C. MARONGERE
SHEQ Representative